Alice Esso Concierge Nursing, LLC.

PRIVACY & CONFIDENTIALITY STATEMENT

1. PRIVACY AND CONFIDENTIALITY

Your privacy is important. All information shared is handled with professional discretion and in accordance with HIPAA-aligned privacy standards.

Your information will not be shared without your consent, except when required by law. Records may be securely maintained in electronic or paper format, and you may request access to your information at any time.

Please note that communication via phone, text, or email may not always be fully secure. By choosing these methods, you acknowledge and accept this risk.

2. RN SCOPE AND PROFESSIONAL DISCLAIMER

Concierge nursing services are provided by a Registered Nurse and are educational, supportive, and consultative in nature.

These services do not include medical diagnosis, treatment, or hands-on care and do not replace physician care, home health services, or emergency medical services.

All recommendations are intended to support informed decision-making. Clients remain responsible for following guidance from their licensed healthcare providers.

If you are experiencing a medical emergency, please call 911 or seek immediate medical attention.

3. HOW SERVICES WORK

Services are designed to provide personalized guidance, education, and support as you navigate healthcare decisions and care transitions.

Support may include help preparing for medical visits, understanding treatment plans, coordinating care, and managing health concerns at home.

All services are currently private-pay only and tailored to your individual specific needs.

Recommendations and care plans are developed collaboratively, based on your situation and goals.

Following your consultation and selection of a service package, you will receive onboarding forms and a service agreement designed to provide clarity, establish structure, and ensure a smooth start to your services.